20000Academy vs. other online providers

Our easy-to-use comparison matrix allows you to quickly figure out whether the benefits of implementing ITIL and ISO 20000 on your own, using documentation you find on various internet websites, outweigh the risks. Alongside this information, you'll also see how our products and services here at the 20000Academy stack up against the competition. Take your time and determine which option is right for you and your company.

Compare and contrast searching the internet for your ITIL and ISO 20000 documentation with the comprehensive help you receive at the20000Academy.

Other online providers	20000Academy
The documentation is in English only.	We offer documentation in English, German and Spanish. EPPS is selling similar products in more than 45 countries worldwide.
The competitors are selling documentation that is a mixture of detailed policies and procedures mostly written for larger companies.	Our documents are specifically made for smaller and mid-sized organizations, meaning there are no unnecessary documents, details, activities or records, and the size of each document is reduced.
Only the whole toolkit can be purchased.	You can purchase any document template individually – if you decide to purchase the whole Toolkit later on, we will decrease the price so that you don't pay for the same thing twice.
The competitors offer no help with the toolkit implementation.	We offer you the following support: (1) virtual consultant, (2) live expert consultation, (3) free review of 3 documents, (4) free community support, and (5) documents specify what can be omitted and what is strictly required.
"We will use the documentation templates available as part of the ITSM tools." Actually, they only offer perhaps 20% of all the documents, with no guidelines.	Our documents cover 100% of the ISO 20000 requirements and contain guidelines on how to fill them in.