Appendix 1 – Customer Feedback Report

Date of the report:	
[illegible]	
[illegible]	
Lot	
Quantity	
[illegible]	
[illegible]	
[illegible]	
[illegible]	
Corrective action initiated:	
Other:	

[job title]
[name]

[signature]

Commented [13A1]: If organization uses electronic databases, then this Appendix is not needed, and data listed here can be stored in database.

Commented [13A2]: Please include identification number of [illegible]

Commented [13A3]: Please include here the number of pieces [illegible]

Commented [13A4]: For example, the customer is satisfied with the product but has smaller issues with packaging.

Commented [13A5]: For example, the customer is not satisfied [illegible]

Commented [13A6]: If there is no need for investigation, you [illegible]

Commented [13A7]: Please write in here the Record ID of the [illegible]

If there is no corrective action raised, please write N/A.

Commented [13A8]: Only necessary if document is in paper form.

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