

[organization name]

Quality Policy

The basic orientation of [organization's name] is to be recognized for quality in [write in the area of
[write in the area of the organization's business]]

This will be achieved through:

- Consideration of context of the organization and aligning the Quality Management System with the strategic direction of [organization name]
- [write in the area of the organization's business]
- [write in the area of the organization's business]
- [write in the area of the organization's business]
- Continual enhancement of customers' satisfaction
- [write in the area of the organization's business]
- [write in the area of the organization's business]
- Commitment to increase quality of [product/service] in order to exceed customers' expectations
- [write in the area of the organization's business]
- [write in the area of the organization's business]
- [write in the area of the organization's business]
- Continuously upgrading the Quality Management System in all stages ranging from [order receipt, production, shipment to activities after shipment].

The framework for setting quality objectives is defined in the Quality Manual.

[write in the area of the organization's business]

[job title]

[first and last name]

[signature]

Commented [16A1]: If you want to find out more about defining a Quality Policy, see:

How to Write a Good Quality Policy
<http://advisera.com/9001academy/blog/2014/03/25/write-good-quality-policy/>

Commented [16A2]: These statements are mandatory according to ISO 9001:2015 and IATF 16949:2016.

Commented [16A3]: Adapt to organization's business.

Commented [16A4]: These are example statements of how the company will meet their quality goal. Choose a couple statements that are applicable to your company and industry for your Quality Policy.

Commented [16A5]: Only necessary if document is in paper form.