

[organization name]

## Appendix 1 – Matrix of Key Performance Indicators

Process/Owner	Key Performance Indicator	Target value of indicator	Measurement Unit	Measuring Frequency	Indicator value	Notes for updating process

**Commented [16A1]:** Write in the name of process and person responsible for process.

**Commented [16A3]:** E.g. Warehousing process/Warehouse Manager

**Commented [16A2]:** Criteria for determining process

**Commented [16A4]:** E.g.

**Commented [16A5]:** E.g. Max 2% of nonconforming stored products of total number of stored products.

**Commented [16A6]:** E.g. Max 2% of nonconforming stored products of total number of stored products.

**Commented [16A7]:** E.g.

**Commented [16A8]:** E.g.

**Commented [16A9]:** E.g.

[job title]

[name]

[signature]