

[organization name]

Quality Policy

The basic orientation of [organization's name] is to be recognized for quality in [industry].

This will be achieved through:

- Management of organization, along with established quality objectives and defined responsibilities for their fulfillment
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System according to ISO 13485:2016 and ISO 9001:2015
- Pursuing legal and standard requirements
- Ensure patient safety through risk management, quality assurance of medical devices and compliance with Medical Device Regulation (MDR) 2017/745
- Commitment to increase quality of [product/service] in order to exceed customers' expectations
- Commitment to quality in every aspect of business processes
- Understanding how our jobs fit into the overall flow of work at [organization's name]
- Continuously upgrading the Quality Management System in all stages ranging from [order receipt, production, shipment to activities after shipment].

The framework for setting quality objectives is defined in the Quality Manual.

[Signature] is responsible for communicating the Quality Policy to all persons working for or on behalf of the organization and having it available to the public.

[job title]

[first and last name]

[signature]

Commented [AES1]: If you want to find out more about writing the Quality Policy, see:

Commented [AES2]: Include the name of your organization.

Commented [AES3]: Write in the area of industry in which the

Commented [AES4]: Delete if the organization hasn't

Commented [AES5]: Delete if it is not applicable to your organization.

Commented [AES6]: Include the name of your organization.

Commented [AES7]: Adapt to organization's business.

Commented [AES8]: These are example statements of how the organization will meet their quality goal.

Commented [AES9]: E.g., CEO, Management representative

Commented [AES10]: Only necessary if the Procedure for Document and Record Control prescribes that paper documents must be signed.