

[Organization logo]

[Organization name]

**Commented [AES1]:** All fields in this document marked by square brackets [ ] must be filled in.

## PROCEDURE FOR INFRASTRUCTURE AND WORK ENVIRONMENT

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## Change history

Date	Version	Created by	Description of change
	0.1	Advisera	Basic document outline

## Table of contents

1. PURPOSE, SCOPE AND USERS .....	3
2. REFERENCE DOCUMENTS .....	3
3. INFRASTRUCTURE AND WORK ENVIRONMENT.....	3
3.1. REQUIREMENTS.....	3
3.2. CONTROL PROGRAM.....	4
3.3. CLEANING OF PRODUCTION AREAS AND EQUIPMENT .....	4
3.4. PERSONNEL REQUIREMENTS.....	4
3.5. MONITORING AND MEASURING ENVIRONMENTAL CONDITIONS .....	5
4. MANAGING RECORDS KEPT ON THE BASIS OF THIS DOCUMENT .....	6
5. APPENDICES .....	6

## 1. Purpose, scope and users

The purpose of this Procedure is to determine the requirements for infrastructure and work environment in order to ensure product and service conformance.

This Procedure applies to all processes within the QMS.

Responsibility for providing proper physical, social, and psychological conditions in the workplace is on HR department personnel and the manager of the department. Temperature, lighting, cleanliness, language, and relationships among employees are their responsibilities as well.

Product nonconformities could be the result of extreme environmental conditions influencing the quality of employee performance. The heads of the production and quality departments are responsible for the identification of such environmental conditions.

Users of this document are [all staff] of [organization name].

**Commented [AES4]:** Extreme environmental conditions include high or low temperature, high humidity, vibrations, etc.

**Commented [AES5]:** Adapt to organization's practice.

**Commented [AES6]:** Include the name of your organization.

## 2. Reference documents

- ISO 13485:2016 standard, clauses 6.3, 6.4.1, and 6.4.2
- Quality Manual
- MDR 2017/745 article 10(9); Annex IX – Chapter I

**Commented [AES7]:** You can find a template for this document in the ISO 13485 & MDR Integrated Documentation Toolkit, folder "03\_Quality\_Manual".

**Commented [AES8]:** Delete this if your organization does not need to be compliant with MDR.

You can find the full text of the MDR on the following link:  
<https://advisera.com/13485academy/mdr/>

## 3. Infrastructure and work environment

All staff in all processes are included in this Procedure.

The buildings and environment in which components, devices, and records are received, processed, built, or stored, and the personnel who perform these operations, should be controlled so that finished devices will consistently meet the specifications established by the manufacturer.

**Commented [AES9]:** E.g. Production Manager, QA Manager,

### 3.1. Requirements

[Organization department] determines the requirements for environmental conditions in all areas where materials, components, or medical devices could be contaminated, degraded, or damaged by inappropriate environmental conditions.

**Commented [AES10]:** E.g. R&D

**Commented [AES11]:** You can delete this if the medical device

[organization name]

Production is responsible for ensuring that required environmental conditions are maintained in production, packaging, and storage areas.

**Commented [AES12]:** You can delete this if there is no classical

### 3.2. Control program

[Job title] organizes incoming control of product and materials.

**Commented [AES13]:** E.g. Quality Controller

General operational controls for maintaining a suitable environment in all relevant areas include, as appropriate:

- good housekeeping practices
- regular cleaning and maintenance
- ventilation, heating, and air conditioning
- pest control

**Commented [AES14]:** You can delete this if there is no classical

Where microbiological and/or particulate limits are specified for the environment, [Production Manager] must define a program for meeting the environmental requirements, and maintaining the environment in compliance with those requirements. The program can include, but is not limited to:

**Commented [AES15]:** These limits can be defined either by

- defining areas to be sealed or isolated (clean rooms)
- defining and maintaining the necessary air pressure and air filtration activities
- personnel requirements including procedures for entering clean rooms, garments to be worn, washing of hands, etc.
- procedures for ingress control and access control
- ventilation and heating program and controls
- proper handling of personnel, including hand hygiene and respiratory protection
- technological controls and particulate monitoring

**Commented [AES16]:** Adapt to organization's practice.

**Commented [AES17]:** Adapt to organization's needs.

### 3.3. Cleaning of production areas and equipment

Production, packaging, and storage areas, as well as related equipment and furniture, are designed to allow proper cleaning and maintenance.

The scope and frequency of cleaning are documented in the cleaning schedule in [AES18]. The schedule identifies the areas to which the schedule applies, describes the applicable cleaning activities (water, steam, heat, and other cleaning agents to use), and assigns specific frequency to each activity (daily, weekly, monthly, etc.)

**Commented [AES18]:** E.g. Production Manager, Quality

[AES19] is responsible for ensuring adequate personnel for cleaning the production areas and equipment and adequate personnel for providing appropriate training.

**Commented [AES19]:** E.g. Production Manager, Quality

Where special cleaning techniques and methods are required, [job title] documents them in work instructions and the cleaning personnel are trained in their use.

### 3.4. Personnel requirements

[organization name]

[Job title] ensures that personnel requirements are specified to maintain the required level of environmental control. The requirements are specified in the following areas:

- restrictions on drinking, eating, smoking, and chewing gum in controlled areas
- garments and gowning requirements in controlled areas, and applicable gowning procedures
- rules for covering head and facial hair, wearing of watches and rings, and applying and removing cosmetics

Commented [AES20]: E.g. Production Manager, Quality

Commented [AES21]: Adapt to organization's needs.

These requirements, rules, and procedures are documented in written procedures, work instructions, signs, and posters. All relevant personnel are provided with demonstration and training in how to use the procedures.

External contractors, consultants, auditors, and other personnel who are required to enter clean rooms are either trained in relevant procedures, or are accompanied by a trained person.

Commented [AES22]: You can adapt this according to the

### 3.5. Monitoring and measuring environmental conditions

Environmental conditions are monitored and measured to ensure that they comply with requirements, and that environmental control systems and methods are effective.

The environmental monitoring program is developed by [job title], and includes:

- Testing for particulate and other contaminants: air and surface sampling and analysis. Documented instructions defining the frequency of sampling; operating conditions; location, number, and volume of samples to be taken; methods for testing and interpretation of data; and requirements for records.

Commented [AES23]: E.g. Production Manager, Quality

Commented [AES24]: Testing for particulate and other contaminants is performed only in cases when a "clean room" is needed for the production of your medical device.

Instruments and devices used to monitor and measure environmental conditions must be maintained according to the Procedure for Equipment Maintenance and Measuring Equipment.

Commented [AES25]: You can adapt this according to the

The Procedure for Control of Nonconforming Product will be applied to all products that are under environmental conditions that are outside the specified limits.

Commented [AES26]: You can find a template for this

Commented [AES27]: You can find a template for this

[organization name]

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#### 4. Managing records kept on the basis of this document

Record name	Code	Storage		Responsibility
		Retention	Location	
Record of Infrastructure Maintenance	PR06.1	1 year	Electronic form	IT Services

**Commented [AES28]:** Adapt the information in this column to your organization.

**Commented [AES29]:** If the record is in electronic form, write the location of the record.

#### 5. Appendices

- Appendix 1 – Record of Infrastructure Maintenance

[job title]

[name]

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[signature]

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