

[organization name]

Appendix 1 – Matrix of Key Performance Indicators

Process/Owner	Process	Frequency of Review	Tolerance limit	Measuring Methods	Review Date	Record

Commented [13A1]: Write in the name of process and person responsible for process.

Commented [13A2]: Criteria for determining process

Commented [13A3]: E.g. Manager

Commented [13A4]: E.g.

Commented [13A5]: E.g.

Commented [13A6]: E.g.

Commented [13A7]: E.g.

Commented [13A8]: E.g. 1.35%

Commented [13A9]: E.g.

[job title]

[name]

[signature]

Commented [13A10]: Only necessary if document is in paper form.