

[organization name]

Appendix 1 – Post-Market Surveillance Plan

Date:	
Product:	

No.			Name of the
1	Serious incidents and field safety corrective actions:		
2	Non-serious action system)		
3	Trend reporting (data analysis)		
4	Scientific or technical safety data		
5	Feedback and customer complaints		
6			

Post-market Clinical	
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- Commented [13A1]:** Delete or add data from the table as applicable to your company.
- Commented [13A3]:** The following documents can be used:
 - Registry and Status of Corrective and Preventive Actions, you can find a template for this document in folder "21_Corrective_and_Preventive_Action" of the ISO 13485 & MDR Integrated Documentation Toolkit
 - Registry of Customer Complaints, you can find a template for this document in folder "08_Customer_Complaints_and_Feedback" of the ISO 13485 & MDR Integrated Documentation Toolkit
 - Registry of Reports to the Authorities, you can find a template for this document in folder "08_Customer_Complaints_and_Feedback" of the ISO 13485 & MDR Integrated Documentation Toolkit
- Commented [13A2]:** E.g.
- Commented [13A4]:** E.g.
- Commented [13A5]:** The following documents can be used:
 - Registry and Status of Corrective and Preventive Actions, you can find a template for this document in folder "21_Corrective_and_Preventive_Action" of the ISO 13485 & MDR Integrated Documentation Toolkit
 - Registry of Customer Complaints, you can find a template for this document in folder "08_Customer_Complaints_and_Feedback" of the ISO 13485 & MDR Integrated Documentation Toolkit
- Commented [13A6]:** E.g. Management representative, department managers
- Commented [13A7]:** The following document can be used: Data Analysis Report, you can find a template of this document in folder "22_Data_Analysis" of the ISO 13485 & MDR Integrated Documentation Toolkit.
- Commented [13A8]:** E.g. Design manager, QA Manager, Safety officer
- Commented [13A9]:** The following document can be used: Periodic Safety Update Report, you can find a template for this document in folder "18_Post_market_Surveillance" of the ISO 13485 & MDR Integrated Documentation Toolkit.
- Commented [13A10]:** E.g. Investigator
- Commented [13A11]:** The following document can be used: Registry of Customer Complaints, you can find a template for this document in folder "08_Customer_Complaints_and_Feedback" of the ISO 13485 & MDR Integrated Documentation Toolkit.
- Commented [13A12]:** E.g. Salesperson
- Commented [13A13]:** The following document can be used: Post-market Surveillance Report, you can find a template for this document in folder "18_Post_market_Surveillance" of the ISO 13485 & MDR Integrated Documentation Toolkit.
- Commented [13A14]:** Please include the identification number

List of all procedures from QMS covering these PMS elements:

[organization name]

No.		

[name]

[redacted]

[signature]

Commented [13A15]: Only necessary if document is in paper form.