

[organization name]

Quality Policy

The Quality Policy is a tool that binds [Organization's name] together in a singular vision of what [Organization's name] wants to achieve. The Quality Policy is a statement that guides the organization in its activities and provides a framework for quality improvement and guides your organization towards the same goal of customer satisfaction.

- [Organization's name] management is committed to good professional practice and to the quality of its testing and/or calibration services for our customers.
- [Organization's name] management is committed to the highest standards of quality and to the continuous improvement of its services.
- [Organization's name] management is committed to the highest standards of safety and to the protection of the environment.
- [Organization's name] management is committed to the highest standards of customer service and to the highest standards of customer satisfaction.
- [Organization's name] management is committed to the highest standards of documentation and implement all policies and procedures in their work.
- [Organization's name] management is committed to compliance with ISO/IEC 17025 and to the highest standards of quality.
- [Organization's name] management is committed to the highest standards of quality and to the highest standards of customer satisfaction.

This will be achieved through:

- Satisfying the requirements of the customer and meeting applicable statutory and regulatory requirements.
- [Organization's name] management is committed to the highest standards of quality and to the highest standards of customer satisfaction.
- [Organization's name] management is committed to the highest standards of safety and to the protection of the environment.
- [Organization's name] management is committed to the highest standards of customer service and to the highest standards of customer satisfaction.
- [Organization's name] management is committed to the highest standards of documentation and implement all policies and procedures in their work.
- [Organization's name] management is committed to compliance with ISO/IEC 17025 and to the highest standards of quality.
- [Organization's name] management is committed to the highest standards of quality and to the highest standards of customer satisfaction.

The framework for setting quality objectives is defined in the Quality Manual.

[Organization's name] management is committed to the highest standards of quality and to the highest standards of customer satisfaction.

[job title]

[first and last name]

Commented [170251]: The Quality Policy document is the core of your organization's management system. The Quality Policy documents the commitment to the management system and provides the framework for quality improvement and guides your organization towards the same goal of quality.

If you want to find out more about defining a Quality Policy, see:

How to Write a Good Quality Policy
<http://advisera.com/9001academy/blog/2014/03/25/write-good-quality-policy/>

Commented [170252]: Insert the name of your organization/laboratory in brackets in the whole document.

Commented [170253]: These are examples of company

Commented [170254]: These are example statements of how the organization will meet their quality goals. Choose a couple statements that are applicable to your company and laboratory for your Quality Policy.

Commented [170255]: Quality objectives are explained in an Appendix to this document.

Commented [170256]: Insert the right position for this job, e.g. Quality Manager, CEO, other.

[organization name]

[signature]

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Commented [170257]: Only necessary if document is in paper form.