

[organization name]

Quality Policy

The basic orientation of [organization's name] is to be recognized for quality in [write in the area of industry in which the organization is involved].

This will be achieved through:

- Consideration of context of the organization and aligning the Quality Management System with the strategic direction of [organization name]
- Satisfying customer and applicable statutory and regulatory requirements
- [redacted]
- Establishing, applying, maintaining and continual improvement of [redacted]
- Continual enhancement of customers' satisfaction
- Tracking and applying new technologies and educating employees
- [redacted]
- [redacted]
- [redacted]
- [redacted]
- Understanding how our jobs fit into the overall flow of work at [organization's name]
- Continuously upgrading the [redacted]

The framework for setting quality objectives is defined in the Quality Manual.

[Job title] is responsible for [redacted]

[job title]

[first and last name]

[redacted]

[signature]

Commented [9A1]: If you want to find out more about defining a Quality Policy, see:

- article: How to Write a Good Quality Policy <http://advisera.com/9001academy/blog/2014/03/25/write-good-quality-policy/>
- free online course: ISO 9001 Foundations Course <http://training.advisera.com/course/iso-90012015-foundations-course/>

Commented [9A2]: These statements are mandatory according to ISO 9001:2015.

Commented [9A3]: Adapt to organization's business.

Commented [9A4]: These are example statements of how the company will meet their quality goal. Choose a couple statements that are applicable to your company and industry for your Quality Policy.

Commented [9A5]: Only necessary if document is in paper form.