

[organization name]

Appendix 2 – Data Analysis Report

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| The analysis of the data revealed the following in connection with the: |
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| Performance and effectiveness of the QMS |
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| External providers |
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| Analysis of Operational Performance Indicators (OPI) |
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[job title]
[name]

[signature]

Commented [9A1]: CEO is responsible for data analysis. In comments below, sources of the data are given, which should be used along with text of analysis to serve as a guide for recording analysis results.

Commented [9A2]: Data source: Use information from the record arising from Procedure for Nonconformities and Corrective Actions and Procedures for Design and Development.

Commented [9A3]: Data source: Use data from records arising from Procedure for measuring customer satisfaction.

Commented [9A4]: Data source: Use information from the records arising from the Matrix of Key Performance Indicators.

Example: Processes are stable and achieve planned results. Internal and external (certification) evaluates for non-conformities, which are not identified.

Commented [9A5]: Data source: Use information from the

Commented [9A6]: This analysis demonstrates management commitment to:

Commented [9A7]: Listed below are information sources for analyzing environmental effectiveness of organization's operations:

Commented [9A8]: Data used for this analysis can be resources used for supporting environmental projects in local community, participation in local and regional initiatives for cleaning and recycling, sponsorships of environmental protection initiatives, etc.

Commented [9A9]: Information gathered in previous sections of