

## Appendix 2 – Examples of Disruptive Incident Scenarios

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whole archive, with all important contracts and clients' documentation.

### Earthquake

During the night, a catastrophic earthquake hit the city and the surrounding area, causing serious

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use disrupted.

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that all employees could return to the building; however, it was long past working hours and it was not possible to contact the clients dealt with earlier in the day.

### Breakdown of communication links

Communication systems in most parts of the city broke down due to technical problems in the power supply. Power in the organization is successfully supplied by a power generator. However, the phone

**Commented [270011]:** The purpose of this document is to present the most likely incidents and their impacts to the organization. They can be used to start a business impact analysis and prepare exercising and testing plans.

Edit these examples according to your organization's context.

**Commented [270012]:** For additional examples, read these articles:

- Using ISO 22301 business continuity practices to support mass public events  
<https://advisera.com/27001academy/blog/2017/06/05/using-iso-22301-business-continuity-practices-to-support-mass-public-events/>
- ISO 22301 Case study in the travel industry: Business continuity as a necessity in customer care  
<https://advisera.com/27001academy/blog/2016/11/07/iso-22301-case-study-in-the-travel-industry-business-continuity-as-a-necessity-in-customer-care/>

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event of delay, the organization will have to pay significant penalties.

**Interruption of power supply**

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approaching, the accounting department has to prepare final financial reports, and the organization's board has already scheduled a press conference in two days to announce its business results.

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employees are ill. On the other hand, there are evidently fewer clients, who, faced with the crisis in the country, do not want to spend money on services provided by the organization.