

Service Request Catalog

			Priority		SLA	Customer		
			1		24/7	Customer 1		
			2		8x5	Customer 1		

Commented [20A1]:

Commented [20A2]: E.g.

Commented [20A3]:

Commented [20A4]:

Commented [20A5]:

Commented [20A6]:

Commented [20A7]:

Commented [20A8]: